



FELCO Power Blade Series Manufacturer Guarantee Clause

FELCO manufacturer's guarantee

Felco SA (hereinafter FELCO) agrees to repair FELCO products (tools, battery, charger and power pack) during the applicable guarantee period on the terms and conditions defined in this guarantee agreement.

Tool Guarantee

Product/Tool	FELCO Power Blade Series® 802, 802G, 812 or 822
Type of guarantee	Standard/Cutting guarantee
Guarantee period	12 months from the date of purchase of the tool
Guarantee extension	12 months + 12 months (up to two extensions of 12 months each)
Conditions for extension	Product serviced at least once during the previous 12-month period
Normal use of the tool	FELCO Power Blade Series® 802, 802G and 812: 800,000 cuts per year FELCO Power Blade Series® 822: 400,000 cuts per year
Products not covered by this guarantee	Batteries, charger and power pack
Guarantee region	Worldwide validity
Cutting guarantee region	Switzerland, France, Germany, Spain, Italy, Portugal, Belgium, Holland, Slovakia, Czech Republic, South Africa

Batteries, Charger and Power Pack Guarantee

Products covered	FELCO battery 880/195 (serial number 18DB00001 and above) and 880/194 (serial number 18CB08700 and above) FELCO charger 880/290.NS FELCO Power Pack 882-NP
Type of guarantee	Standard
Guarantee period	24 months from the date of purchase of the product
Normal use	Batteries: 200 recharges per year
Products not covered by this guarantee	FELCO Power Blade Series 802, 802G, 812 and 822 Tools
Guarantee region	Worldwide validity



FELCO Power Blade Series Manufacturer Guarantee Clause

Scope and conditions of guarantee

Guaranteed defects. FELCO guarantees to the end purchaser that the product at the time of purchase is free from material and workmanship defects (hereinafter called “Defects”), subject to the terms and conditions and restrictions of this guarantee.

Tool guarantee period. FELCO guarantees that the product is free from Defects for twelve (12) months following the date of purchase of the tool. Any Defects in the blades, counter-blades or parts supplied in the maintenance kit shall be covered by the guarantee, providing the tool is used normally. The guarantee period is limited to twelve (12) months. No claim may be made after that time. The buyer shall report the Defect within twelve (12) months of the date of purchase and provide a copy of the purchase invoice.

Extension of tool guarantee. The Tool guarantee period may be extended twice by twelve (12) months, providing the tool is serviced at least once by an authorised FELCO repairer or reseller during the previous guarantee period or twelve (12) month extension period. Servicing and maintenance must be carried out in accordance with the instructions in the tool operating manual. The costs of servicing and maintenance shall be paid by the buyer.

Battery, Charger and Power Pack Guarantee Period. FELCO guarantees that the products are free from Defects for twenty-four (24) months following the date of purchase of the product. The guarantee period is limited to twenty-four (24) months. No claim may be made after that time. The buyer shall report the Defect within twenty-four (24) months of the date of purchase and provide a copy of the purchase invoice.

Cover offered by the guarantee. FELCO agrees that it shall, at its discretion, repair or replace the defective product or parts necessary to remedy the material or workmanship Defects if the Defects are accepted by FELCO after inspection. Repair or replacement of the defective product or parts shall not interrupt or cause a new guarantee period or extension of guarantee to apply to the product or parts replaced. The guarantee shall cover the labour costs incurred to repair the product or replace defective parts. Travel and transport costs shall be paid by the buyer. No reduction or refund of the purchase price of the product may be claimed.

Cutting guarantee. The cutting guarantee is available only in the region defined restrictively in the Tool Guarantee section and during the Tool Guarantee period, including its extension. If the Tool cannot be



FELCO Power Blade Series Manufacturer Guarantee Clause

repaired within 48 hours of delivery of the defective Tool, FELCO shall use its best efforts to make a replacement tool available to the end purchaser for use during the repair within that 48-hour period. The 48-hour time limit shall apply outside public holidays and weekends. FELCO shall endeavour to make available a tool similar in functional terms to the one purchased, subject to availability. The end purchaser undertakes to return the replacement tool in good condition upon receipt of the repaired Tool.

Limitation and exclusion of guarantee. This manufacturer's guarantee shall not apply:

- in the event of abnormal, inappropriate or non-compliant use of the product, improper treatment, work on the product, improper transport or storage;
- in the event of failure to maintain and service in accordance with the instructions described in the product's user manual;
- in the event of incorrect intervention, repair or maintenance, including the use of non-original parts or accessories;
- in the event of corrosion of the metal parts of the product resulting from improper use, lack of maintenance, exposure to moisture or chemical or corrosive substances;
- in the event of the use of parts or accessories of another origin or when the product sold has been processed or modified;
- for the battery, if the number of recharges exceeds 600, if the charging and operating temperatures are not observed or if the battery is deeply discharged;
- in the event of total or partial destruction of the product that is not due to a Defect or in the event of damage resulting from an accident, natural disaster or fire;
- in the event of loss or damage to the tool software or information collected by the tool, including third-party applications, viruses, bugs, malware or other interference;
- in case of force majeure.

FELCO cannot be held liable for any direct or indirect, material or immaterial damage or loss, loss of profits or the like of any kind whatsoever, resulting from the use or unavailability of the product.

Applicable law and jurisdiction. This guarantee shall be governed exclusively by Swiss law. Any dispute shall be brought exclusively before the ordinary courts of the Canton of Neuchâtel, Switzerland. The language of the proceedings and the exchange between FELCO and the buyer shall be French.



FELCO Power Blade Series Manufacturer Guarantee Clause

This contractual guarantee shall not affect the seller's legal guarantee obligations under applicable legislation. FELCO power tools are intended for professionals. Consumers may claim extended guarantee rights against the seller in their country of residence; this guarantee does not purport to affect such rights.

The guarantee on your product will be activated when the sale is registered with FELCO. That process may be carried out by your reseller at the time of purchase. For more information, please visit our website: www.felco.com.